Title: USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

CLAIMS AS ALLOWED IN THE SUPPLEMENTAL NOTICE OF ALLOWANCE MAILED ON APRIL 26, 2005

1-24. (Canceled)

25. A method comprising:

making a plurality of outbound calls to a plurality of called parties from a single device, wherein the plurality of called parties includes at least a first called party and a second called party;

detecting which called parties answer the call;

playing a first message to the second called party;

determining a second message to send to the first called party responsive to receiving information that is associated with the second called party; and

playing the second message to the first called party, wherein information that is associated with the second called party includes information regarding a user action of the second called party.

- The method of claim 25, wherein the information associated with the second called party 26. includes answer information regarding whether the second called party answered the outbound call to the second called party.
- 27. The method of claim 25, wherein the information associated with the second called party includes customer input from the second called party.
- 28. The method of claim 25, wherein the information associated with-the second called party includes database information concerning the second called party.

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29. The method of claim 25, wherein the information associated with the second called party

includes responses to requests for information from the second called party.

30. The method of claim 29, wherein the response to requested information includes an

answer to a personal question.

31. (Canceled).

32. The method of claim 25, wherein the message is a question.

33. The method of claim 25, further including connecting the first called party to a

conference call.

34. The method of claim 25, wherein the determining includes executing an instance of a first

script for the first called party that operates independently of a second script for the second called

party.

35. The method of claim 34, further comprising the first script communicating with the

second script.

36. The method of claim 25, wherein the determining includes executing a first computer

program for the first called party that operates independently of a second computer program for

the second called party.

37. The method of claim 36, further comprising the first computer program communicating

with the second computer program.

38. An apparatus comprising:

- a first means to make a plurality of outbound calls to a plurality of called parties from a single device, wherein the plurality of called parties includes at least a first called party and a second called party;
 - a second means to detect which called parties answer the call;
 - a third means to play a first message to the second called party;
- a fourth means to determine a second message to send to the first called party responsive to receipt of information that is associated with the second called party;
- a fifth means to play the second message to the first called party, wherein information that is associated with the second called party includes information regarding a user action of the second called party.
- 39. A machine readable medium storing a set of instructions that, when executed by the machine, cause the machine to:

make a plurality of outbound calls to a plurality of called parties from a single device, wherein the plurality of called parties includes at least a first called party and a second called party;

detect which called parties answer the call;

play a first message to the second called party;

determine a second message to send to the first called party responsive to receipt of information that is associated with the second called party; and

play a second message to the first called party, wherein information that is associated with the second called party includes information regarding a user action of the second called party.

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If necessary, please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

Respectfully submitted,

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Ву

Date 5/26/2005

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<u>CERTIFICATE UNDER 37 CFR 1.8:</u> The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Issue Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 26th day of May, 2005.

Dawn R. Shaw

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